



Crossroads
BANK

HOW TO: DOWNLOAD OUR MOBILE BANKING APP



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www.crossroadsbanking.com

Download the App

To download the Crossroads Bank mobile app or Crossroads Bank Business app, follow the instructions below:



1. **Open App Store or Google Play Store:** Depending on your device (iOS or Android), open the respective app store on your smartphone or tablet.
2. **Search for the App:** In the search bar, type “Crossroads Bank” and press enter.
3. **Select the Correct App:** Ensure you select the app that corresponds to your needs:
 - a. **Crossroads Bank Mobile App:** If you are an individual user looking to manage personal accounts or perform transactions related to your personal banking.
 - b. **Crossroads Bank Business App:** If you are a business user looking to manage business accounts, transactions, or other business-related banking activities.
4. **Download and Install:** Tap on the app icon to open its download page. Then, tap on “Install” (for Android) or “Get” (for iOS). You may need to enter your device’s passcode or use biometric authentication (such as fingerprint or Face ID) to authorize the download and installation.
5. **Open the App:** Once installed, tap “Open” to launch the app.
6. **Log In or Register:** Follow the on-screen instructions to log in to your existing Crossroads Bank account or register if you are new. You will need to enter account details and set up a username and password during registration. Please note that Crossroads Bank Business users cannot self-enroll; please contact your nearest branch to establish access.
7. **Set Up and Customize:** Upon logging in, you may be prompted to set up preferences, customize your dashboard, or explore the app features based on your banking needs.
8. **Start Using the App:** Begin using the Crossroads Bank mobile app or business app to manage your accounts, perform transactions, check balances, and utilize other banking services conveniently from your mobile device.